

From: Rashwinder Singh Roshy.
Roma Wines

To: Licensing Subcommittee Members.
Dianne Slack – Trading Standards

CC: Mr. Rob Edge – Licence Leader Ltd

Roma Wines - Premises Licence Review.

This letter is to give notice to confirm that I will attend the Licensing Subcommittee hearing. I will be accompanied by my husband and Mr. Rob Edge, the licensing agent representing me.

I would firstly like to apologise for the offence that occurred and would like to sincerely apologise for the inconvenience this has caused everyone. **This is not a mistake I will make in the future.** On the day this occurred, the person appeared to me to be over 25, that is why I did not ask for their ID.

Due to Covid-19, there was a great deal of uncertainty which led to most people, including myself, worrying about the pandemic. This is why I did not ask the individual to remove their face mask. We have always asked for ID from those we suspect of being underage.

The document dated 28th April 2022 with 'Review Notice: Premises Licence - 17/05815/PRE' asks on page 6: 'Have you made an application for review relating to this premises before'. This has been selected with the date stated as 11/05/2011. I would like to clarify that this was not made by me, this relates to the owner prior to the previous owner. Mr. Edge will produce a copy of our lease and the previous owner's premises licence.

In addition, I would like to mention that my mother had been very unwell for the last 1.5 years - she had various medical problems including heart problems and a severe breathing problem. She was not well on 02/11/2021, the day the inspection happened, so it was an extremely stressful day for me. I was also taking antibiotics on 02/11/2021 due to a severe allergic reaction. My mother passed away on 12/04/2022.

As a personal licence holder, this is the first time I have accidentally served anyone that is underage in the last 5 years. As being advised:

- The statutory tobacco notice has been displayed on the cigarette pantry
- Refusal log has been regularly filled and the latest version of refusal log has been printed and is currently in use
- Refresher training has been organised for all employees on 29/05/2022

Rashwinder Singh Roshy

Kind regards
Rashwinder